



FOX CITIES CONVENTION & VISITORS BUREAU

ANNUAL REPORT







Our Take on 2022

We opened 2022 with our move to a new Visitor Center. The vibrant space allows us to set visitor experience expectations and make a strong first impression. Digital displays allow for a 21st century approach to showcasing the many original experiences in the Fox Cities.

Our main strategic focus for 2022 was the creation of the Fox Cities Destination Master Plan - a year-long effort to identify the "next big things" for our area and the steps needed to fulfill our destination vision: a vibrant, year-round destination with a mix of experiences. We look forward to bringing our stakeholders and partners together to lead and advocate for accomplishing the plan's goals and objectives:

- Strengthen the brand through iconic festivals
- Develop communities as experiences
- Enhance outdoor recreation opportunities
- Expand strategic regional collaboration
- Improve access and connectivity

Visitation in each of our three market segments (leisure travel, sports, and meetings and conventions) showed positive momentum this past year. Led by extremely strong sports tournament and leisure travel business, hotel occupancy is trending at pre-pandemic levels. Nearly every month in 2022 delivered the highest room revenues on record, exceeding our record setting 2019.

As much of this revenue increase is inflation induced, with work force and materials costs driving the need to charge more for rooms, we continue to monitor larger economic forces that could impact continued growth.

2022 room tax revenues were 30% above budget expectations, putting the CVB on solid financial ground, with reserves and cash to invest in our programs. Our 2023 budget focuses on driving meeting and convention business, developing a new website and continued brand asset development. The CVB will be allocating 33% of 2023 room tax revenues into our Tourism Development Grant fund to invest in the Fox Cities tourism infrastructure and plan for new initiatives driven by our Destination Master Plan.

As always, we thank you for your ongoing support of tourism in the Fox Cities and the Fox Cities Convention & Visitors Bureau.





Executive Director

Chris A Hoese 2022 Board of Directors Chair

2022 OPERATIONS REVENUES & EXPENSES

REVENUES

Room Tax Income - Oper Interest Income - Oper Grants Income Miscellaneous Income Grants Income Dest Mkt

TOTAL REVENUES

EXPENSES

Salaries & Wages **Employee Benefits** Professional Devel Convention Event Svcs Trade Shows Selling Exp Marketing Research Rent/Utilities/Taxes Equipment Leases Travel/Mileage Local Meetings Office Supplies Postage & Shipping Telephone Property/Casualty Insurance **Professional Services** Memberships

2022 YEAR-END **PROJECTED**

\$1,409,457 \$16.640 \$41.250 \$3.953 \$652.088 \$2,123,388

2022 YEAR-END **PROJECTED**

\$495,381 \$117,013 \$12.542 \$3.496 \$43.872 \$108,455 \$314.478 \$170,872 \$80.633 \$2,693 \$3.708 \$9.953 \$9,094 \$9.809 \$6.775 \$7.073 \$24,700 \$12.162

*\$1,432,709

*Pre-Audit

CVB GROSS ROOM TAX REVENUE

TOTAL EXPENSES



MANAGEMENT & GENERAL EXPENSES



■ GROUP SALES



Meeting and **Convention Events**



Future Meeting and Convention Events



Room Nights



Future Estimated Room Nights



Direct Visitor Spending



2.224.613

Future Estimated Direct Visitor Spending

SPORTS MARKETING



Sporting Events



Room Nights



Direct Visitor Spending



Future Sporting Events



Future Estimated Room Nights



Future Estimated Direct Visitor Spending

MARKETING, GRANTS & VISITOR SÉRVICES



Volunteer Hours



Awarded in Tourism Development Grants









2022 BOARD

CHRIS HAESE, Chair City of Neenah

RYAN BATLEY, Vice-Chair Best Western Premier Bridgewood Resort Hotel

MATT CARPENTER, Secretary History Museum at the Castle

ABE WEBER, *Treasurer*Appleton International Airport

AMANDA HEDTKE, Past Chair Fairfield Inn & Suites

LINDA GARVEY Hilton Appleton Paper Valley

BEAU BERNHOFT Village of Little Chute

CHUCK GIFFORD Comfort Inn and Suites

KAREN HARKNESS City of Appleton

CHEF JEFF IGEL Fox Valley Technical College

NORB KARNER Village of Kimberly

RANDY KLIMENT Hampton Inn

PETER RANK CopperLeaf Boutique Hotel & Spa

JANE LANG Mayor of Neenah

JIM MARCH Town of Grand Chute

JEFF STURGELL Village of Fox Crossing

FCCVB STAFF

PAM SEIDL Executive Director

KIM TISLER
Director of Finance & Administration

MADDIE JACK Marketing Communications Manager

LEAH SZEWS Social Media Marketing Specialist

CATHY TREBATOSKI Visitor Experience Manager

MATT TEN HAKEN Director of Sports Marketing

ABBY MCDANIEL Sports Marketing Manager

ALISON HUTCHINSON Senior Group Sales Manager



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